SERFF Tracking #: ARBB-128832175 State Tracking #:

Company Tracking #: 23-2696, 23-2697

State: Arkansas Blue Cross and Blue Shield

TOI/Sub-TOI: H16I Individual Health - Major Medical/H16I.005A Individual - Preferred Provider (PPO)

Product Name: Open Bloc Individual Business

Project Name/Number: Open Bloc Individual Business/23-2696, 23-2697

Filing at a Glance

Company: Arkansas Blue Cross and Blue Shield

Product Name: Open Bloc Individual Business

State: Arkansas

TOI: H16I Individual Health - Major Medical

Sub-TOI: H16I.005A Individual - Preferred Provider (PPO)

Filing Type: Form

Date Submitted: 01/02/2013

SERFF Tr Num: ARBB-128832175 SERFF Status: Closed-Approved

State Tr Num:

State Status: Approved-Closed Co Tr Num: 23-2696, 23-2697

Implementation 01/01/2013

Date Requested:

Author(s): Christi Kittler, Yvonne McNaughton, Frank Sewall, Rita Thatcher, Evelyn Laney

Reviewer(s): Rosalind Minor (primary)

Disposition Date: 01/17/2013
Disposition Status: Approved

Implementation Date:

State Filing Description:

SERFF Tracking #: ARBB-128832175 State Tracking #:

Company Tracking #: 23-2696, 23-2697

State: Arkansas Filing Company: Arkansas Blue Cross and Blue Shield

TOI/Sub-TOI: H16I Individual Health - Major Medical/H16I.005A Individual - Preferred Provider (PPO)

Product Name: Open Bloc Individual Business

Project Name/Number: Open Bloc Individual Business/23-2696, 23-2697

General Information

Project Name: Open Bloc Individual Business Status of Filing in Domicile: Pending

Project Number: 23-2696, 23-2697 Date Approved in Domicile:

Requested Filing Mode: Review & Approval Domicile Status Comments: Arkansas is our state of domicile.

Explanation for Combination/Other: Market Type: Individual

Submission Type: New Submission Individual Market Type: Individual

Overall Rate Impact: Filing Status Changed: 01/17/2013

State Status Changed: 01/17/2013

Deemer Date: Created By: Christi Kittler

Submitted By: Christi Kittler Corresponding Filing Tracking Number: 23-2696, 23-2697

PPACA: Not PPACA-Related

PPACA Notes: null

Include Exchange Intentions: No

Filing Description:

Attached please find forms 23-2696 1/13 and 23-2697 1/13 for your review and approval if indicated.

These forms amend our current insurance policies (issued after March 23, 2010) by adding a definition of Plan or Policy Year. Also attached is a Flesch Reading Ease score certification signed by an officer of the company as required by Arkansas Code Annotated §23-80-206(d).

I certify that the submission meets the provisions of Arkansas Insurance Department Rule & Regulation 19. I further certify that the Life and Health Guaranty Association Notices required by Arkansas Insurance Department Rule & Regulation 49 and the consumer information notice required by Arkansas Code Annotated §23-79-138 are incorporated in the policies to which these amendments are attached.

Please feel free to contact me at 378-2967 with any questions you may have.

Company and Contact

Filing Contact Information

Christi Kittler, Compliance Supervisor cmkittler@arkbluecross.com
320 West Capitol, Ste 211 501-378-2967 [Phone]
Little Rock, AR 72201 501-378-2975 [FAX]

Filing Company Information

Arkansas Blue Cross and Blue CoCode: 83470 State of Domicile: Arkansas

Shield Group Code: Company Type:

601 S. Gaines Street Group Name: State ID Number: N/A

Little Rock, AR 72201 FEIN Number: 71-0226428

(501) 378-2967 ext. [Phone]

Filing Fees

Fee Required? Yes
Fee Amount: \$100.00

Retaliatory? No

Fee Explanation: \$50.00/form x 2 forms

PDF Pipeline for SERFF Tracking Number ARBB-128832175 Generated 01/17/2013 10:25 AM

SERFF Tracking #: ARBB-128832175 **State Tracking #**: **Company Tracking #**: 23-2696, 23-2697

State: Arkansas Filing Company: Arkansas Blue Cross and Blue Shield

TOI/Sub-TOI: H16I Individual Health - Major Medical/H16I.005A Individual - Preferred Provider (PPO)

Product Name: Open Bloc Individual Business

Project Name/Number: Open Bloc Individual Business/23-2696, 23-2697

Per Company: No

Company	Amount	Date Processed	Transaction #
Arkansas Blue Cross and Blue Shield	\$100.00	01/02/2013	66189256

Company Tracking #: SERFF Tracking #: ARBB-128832175 State Tracking #: 23-2696, 23-2697

State: Arkansas Filing Company: Arkansas Blue Cross and Blue Shield H16I Individual Health - Major Medical/H16I.005A Individual - Preferred Provider (PPO)

Product Name: Open Bloc Individual Business

Open Bloc Individual Business/23-2696, 23-2697 Project Name/Number:

Correspondence Summary

Dispositions

TOI/Sub-TOI:

Status	Created By	Created On	Date Submitted
Approved	Donna Lambert	01/17/2013	01/17/2013

 SERFF Tracking #:
 ARBB-128832175
 State Tracking #:
 Company Tracking #:
 23-2696, 23-2697

State: Arkansas Blue Cross and Blue Shield

TOI/Sub-TOI: H16I Individual Health - Major Medical/H16I.005A Individual - Preferred Provider (PPO)

Product Name: Open Bloc Individual Business

Project Name/Number: Open Bloc Individual Business/23-2696, 23-2697

Disposition

Disposition Date: 01/17/2013

Implementation Date: Status: Approved

HHS Status: Not Reported

State Review: Reviewed-No Actuary

Comment:

Rate data does NOT apply to filing.

Schedule	Schedule Item	Schedule Item Status	Public Access
Supporting Document	Flesch Certification	Approved	Yes
Supporting Document	Application	Approved	Yes
Supporting Document	Health - Actuarial Justification	Approved	Yes
Supporting Document	Outline of Coverage	Approved	Yes
Supporting Document	PPACA Uniform Compliance Summary	Approved	Yes
Form	Amendment	Approved	Yes
Form	Amendment	Approved	Yes

 SERFF Tracking #:
 ARBB-128832175
 State Tracking #:
 Company Tracking #:
 23-2696, 23-2697

State: Arkansas Blue Cross and Blue Shield

TOI/Sub-TOI: H16I Individual Health - Major Medical/H16I.005A Individual - Preferred Provider (PPO)

Product Name: Open Bloc Individual Business

Project Name/Number: Open Bloc Individual Business/23-2696, 23-2697

Form Schedule

Lead	Form Number: 23	-2696						
Item	Schedule Item	Form	Form	Form	Form	Action Specific	Readability	
No.	Status	Name	Number	Туре	Action	Data	Score	Attachments
1	Approved 01/17/2013	Amendment	23-2696 1/13	CERA	Initial		46.700	23-2696 1-13.pdf
2	Approved 01/17/2013	Amendment	23-2697 1/13	CERA	Initial		46.700	23-2697 1-13.pdf

Form Type Legend:

ADV	Advertising	AEF	Application/Enrollment Form
CER	Certificate	CERA	Certificate Amendment, Insert Page, Endorsement or Rider
DDP	Data/Declaration Pages	FND	Funding Agreement (Annuity, Individual and Group)
MTX	Matrix	NOC	Notice of Coverage
отн	Other	OUT	Outline of Coverage
PJK	Policy Jacket	POL	Policy/Contract/Fraternal Certificate
POLA	Policy/Contract/Fraternal Certificate: Amendment, Insert Page, Endorsement or Rider	SCH	Schedule Pages



AMENDMENT TO THE ARKANSAS BLUE CROSS AND BLUE SHIELD INDIVIDUAL INSURANCE POLICIES

AMENDMENT NO. 2696 GENERAL AMENDMENT Form Nos. 272, 273, 274, 275, 276

The following subsection amendment is effective on January 1, 2013.

GLOSSARY OF TERMS is hereby amended to add the following new Subsection. All remaining Subsections are hereby renumbered to correlate with the change.

Plan Year or **Policy Year** means the 12-month period beginning on December 31st and ending December 30th of the following year.

This Amendment becomes a part of the Arkansas Blue Cross and Blue Shield Managed Benefits Comprehensive Major Medical Policy. All other provisions of the Policy remain in full force and effect.

P. Mark White. President and Chief Executive Officer

P. Mark White

ARKANSAS BLUE CROSS AND BLUE SHIELD 601 S. Gaines Street Little Rock, Arkansas 72201



AMENDMENT TO THE ARKANSAS BLUE CROSS AND BLUE SHIELD INDIVIDUAL INSURANCE POLICIES

AMENDMENT NO. 2697 GENERAL AMENDMENT Form No. 277

The following subsection amendment is effective on January 1, 2013.

DEFINITIONS, is hereby amended to add the following new provision. All remaining provisions are hereby realphabetized to correlate with the change.

Plan Year or **Policy Year** means the 12-month period beginning on December 31st and ending December 30th of the following year.

This Amendment becomes a part of the Arkansas Blue Cross and Blue Shield Managed Benefits Comprehensive Major Medical Policy. All other provisions of the Policy remain in full force and effect.

P. Mark White, President and Chief Executive Officer

P. Mark White

ARKANSAS BLUE CROSS AND BLUE SHIELD 601 S. Gaines Street Little Rock, Arkansas 72201

Company Tracking #: SERFF Tracking #: ARBB-128832175 State Tracking #: 23-2696, 23-2697

State: Arkansas Filing Company: Arkansas Blue Cross and Blue Shield H16I Individual Health - Major Medical/H16I.005A Individual - Preferred Provider (PPO)

Product Name: Open Bloc Individual Business

TOI/Sub-TOI:

Open Bloc Individual Business/23-2696, 23-2697 Project Name/Number:

Supporting Document Schedules

		Item Status:	Status Date:
atisfied - Item: Flesch Certification		Approved	01/17/2013
Comments:	See attached.		
Attachment(s):			
Flesch Certification Form	.pdf		
		Item Status:	Status Date:
Bypassed - Item:	Application	Approved	01/17/2013
Bypass Reason:	Not necessary.		
		Item Status:	Status Date:
Bypassed - Item:	Health - Actuarial Justification	Approved	01/17/2013
Bypass Reason:	No rates to approve.		
		Item Status:	Status Date:
Bypassed - Item:	Outline of Coverage	Approved	01/17/2013
Bypass Reason:	Already approved with the policies.		
		Item Status:	Status Date:
Bypassed - Item:	PPACA Uniform Compliance Summary	Approved	01/17/2013
Bypass Reason:	Not PPACA related.		



RE:

Arkansas Blue Cross and Blue Shield

Form No.

23-2696 1/13 and 23-2697 1/13

FLESCH READING EASE CERTIFICATION

This is to certify that he above referenced documents have achieved a Flesch Reading Ease Score average of 46.7 and comply with the requirements of A.C.A. §23-80-201 *et.* seq., cited as the Life and Health Insurance Policy Language Simplification Act.

De Frankens
Name
Senior Vice President
Title
January 2, 2013
Date